

OPERATION POLICIES WHEN ACCESSIBILITY FEATURES ARE INOPERATIVE

SITRAC Office ensures that vehicles with inoperative lifts and ramps are not put into service. SITRAC Paratransit drivers fill a daily vehicle inspection sheet to confirm they're working.

A vehicle is taken out of service for prompt repair and another vehicle with operational lifts and other ADA accessibility features is put into service. SITRAC drivers are responsible for documenting and notifying their supervisor immediately of the failure of any ADA accessibility features during pre-trip inspection or while in service. SITRAC's Office will request to the maintenance contractor to repair ADA accessibility features. SITRAC's Office ensures that Paratransit service and standards are continued to be offered while the inoperable vehicle is out of service.